



UCTrader

Prijava putem SMS-a i OTP meja



UCTrader

Uputstvo za korisnike: IAL SMS i MAIL OTP prijava & Često postavljana pitanja
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Sadržaj

1. Prijava putem SMS-a i OTP mejla	3
1.1 Uputstvo prilikom prvog korišćenja	3
1.2 Prijava na platformu UCTrader	6
2. Često postavljana pitanja	9
2.1 Račun je zaključan?	9
2.2 Zaboravili ste lozinku?	9
2.3 Promena telefonskog broja?	9
2.4 Niste dobili SMS ili mejl?	9

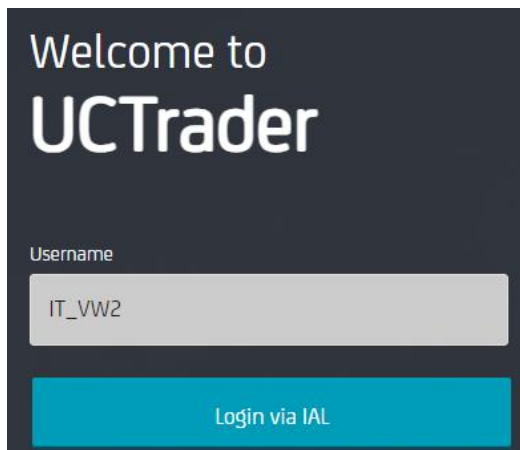
1. Prijava putem SMS-a i OTP mejla

1.1 UPUTSTVO PRILIKOM PRVOG KORIŠĆENJA

U poruci dobrodošlice (Welcome E-mail) dobili ste korisničko ime za pristup platformi UCTrader, kao i link ka stranici za dovršavanje registracije ukoliko želite koristiti IAL mobilnu aplikaciju za autentifikaciju putem QR koda.

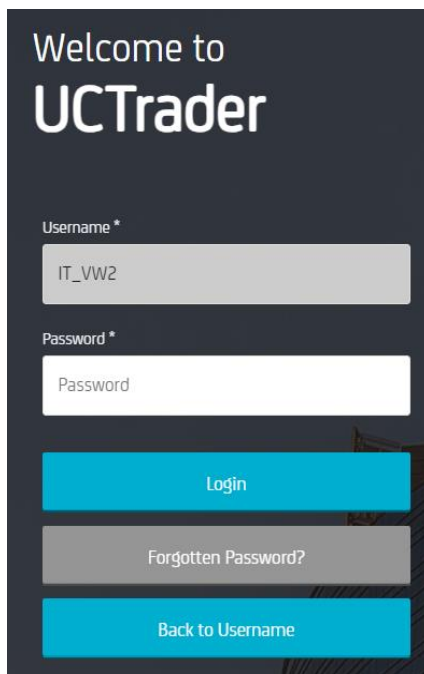
Kako biste po prvi put pristupili platformi UCTrader, sledite navedene korake u nastavku:

1. Otvorite link ka platformi UCTrader (<https://uctrader.unicreditgroup.eu/auth/login>)
2. Unesite **korisničko ime** (Username) i kliknite na 'Login via IAL' (korak nije potreban ako je omogućen metod za IAL autentifikaciju):



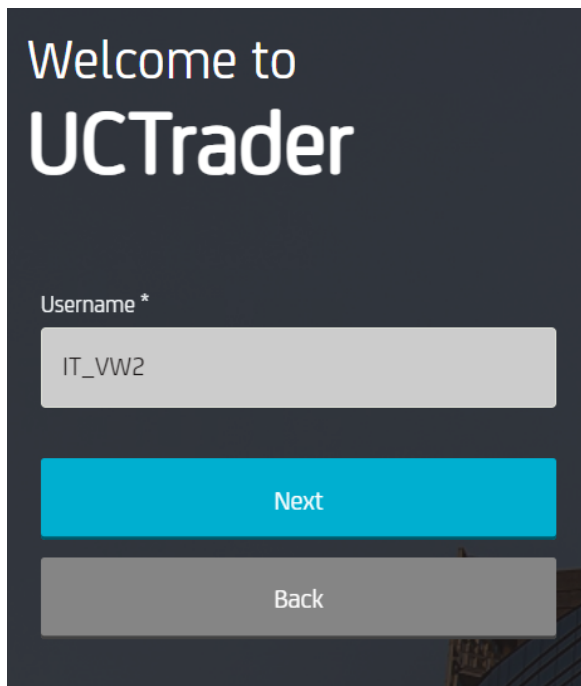
The screenshot shows a dark-themed login interface for UCTrader. At the top, it says 'Welcome to UCTrader'. Below that is a 'Username' label and a text input field containing 'IT_VW2'. At the bottom, there is a prominent blue button labeled 'Login via IAL'.

3. Kliknite na "Zaboravljena lozinka?" ("Forgotten Password?")



This screenshot shows the same UCTrader login interface but with an additional input field. It includes the 'Username' field with 'IT_VW2' and a 'Password' field with the placeholder text 'Password'. Below the password field are three buttons: a blue 'Login' button, a grey 'Forgotten Password?' button, and a blue 'Back to Username' button.

4. Zatim kliknite na "Nastavi" ('Next'):



Welcome to
UCTrader

Username *

IT_VW2

Next

Back

5. Automatski mejl je poslat na Vašu mejl adresu sa lozinkom (**Passcode**) koja se koristi za prvu konfiguraciju:



Dear Customer,

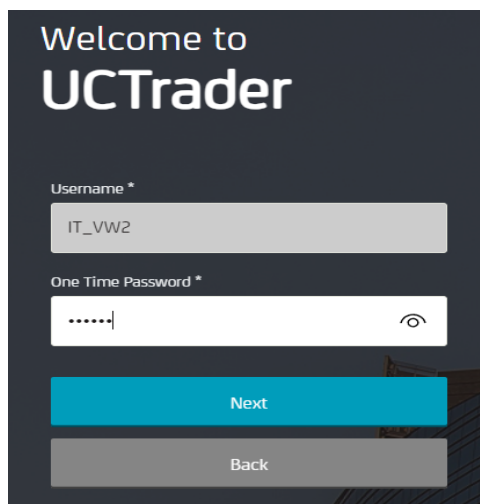
Below the OTP Code (One Time Password):

617811

Best regards,

UniCredit S.p.A.

6. Unesite OTP dobijen putem mejla i kliknite na "Nastavi" ('Next'):



Welcome to
UCTrader

Username *

IT_VW2

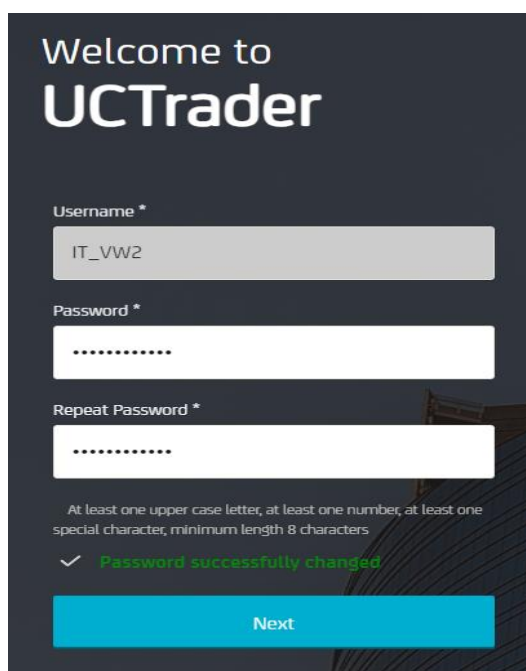
One Time Password *

.....|

Next

Back

7. Unesite lozinku vodeći računa o pravilu za lozinku i potvrdite je, a zatim kliknite na “Nastavi” (‘Next’):



Welcome to
UCTrader

Username *

Password *

Repeat Password *

At least one upper case letter, at least one number, at least one special character, minimum length 8 characters

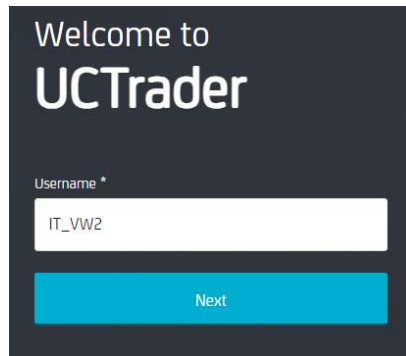
✓ Password successfully changed

Next

1.2 PRIJAVA NA PLATFORMU UCTRADER

Kako biste pristupili platformi UTrader nakon registracije, sledite navedene korake u nastavku:

1. Otvorite link ka platformi UTrader (<https://uctrader.unicreditgroup.eu/auth/login>)
2. Unesite Vaše korisničko ime (Username) i kliknite “Nastavi” (“Next”).

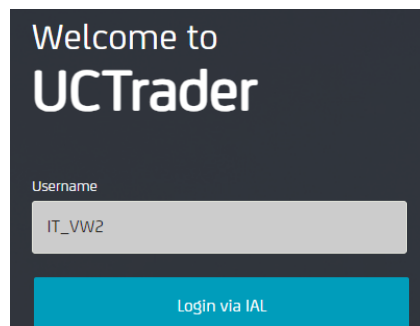


>Welcome to
UTrader

Username *

Next

3. Kliknite na ‘Login via IAL’ (korak nije potreban ako je omogućen metod za IAL autentifikaciju):

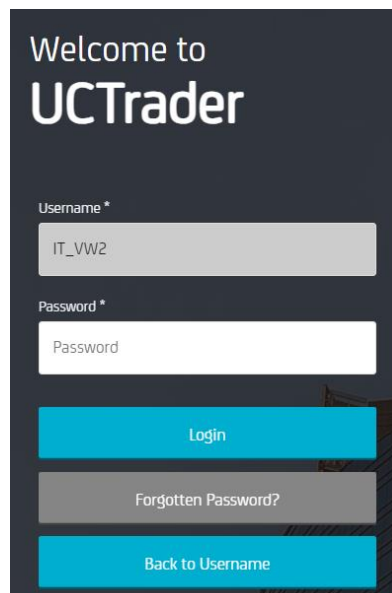


>Welcome to
UTrader

Username

Login via IAL

4. Unesite lozinku i kliknite “Prijava” (“Login”):



>Welcome to
UTrader

Username *

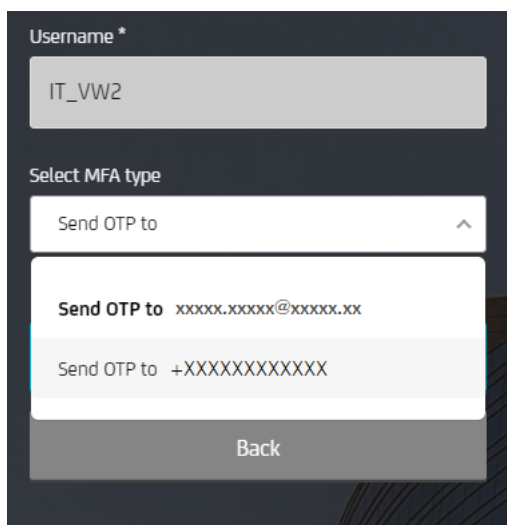
Password *

Login

Forgotten Password?

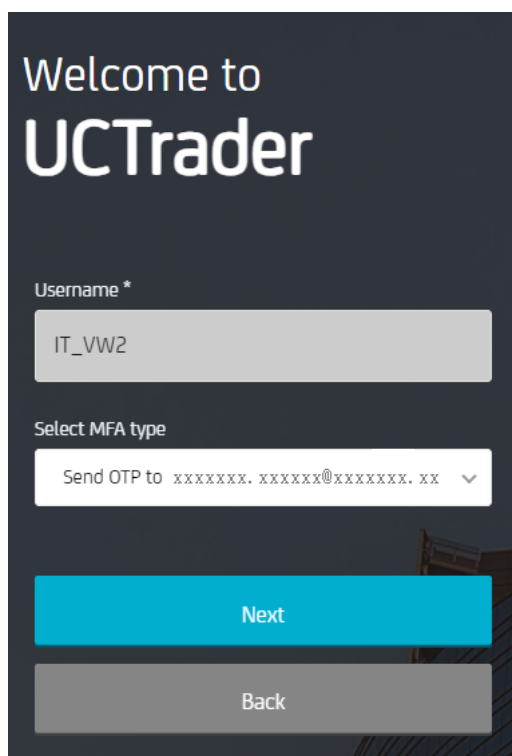
Back to Username

5. Iz padajućeg menija možete odabrati da li želite da dobijete OTP putem SMS-a ili mejla (ukoliko telefonski broj nije konfigurisan, OTP je dostupan isključivo putem mejla):



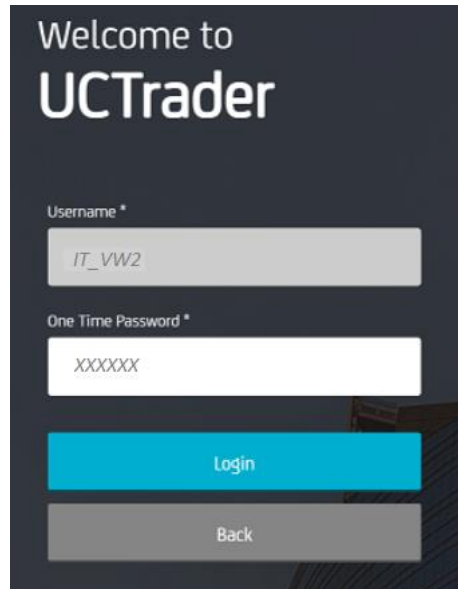
The screenshot shows a login form with a dark background. At the top, there is a label "Username *" above a text input field containing "IT_VW2". Below this is a label "Select MFA type" above a dropdown menu. The dropdown menu is open, showing two options: "Send OTP to xxxxx.xxxxx@xxxxx.xx" and "Send OTP to +XXXXXXXXXXXX". At the bottom of the form is a "Back" button.

6. Odabarite željeni način i kliknite na "Nastavi" ('Next'):



The screenshot shows the same login form as in the previous image. The dropdown menu is now closed, and the selected option is "Send OTP to xxxxxxx. xxxxxxx@xxxxxxxx. xx". Below the dropdown menu are two buttons: a prominent blue "Next" button and a grey "Back" button.

7. Unesite OTP dobijen putem SMS-a ili mejla i kliknite na "Prijava" ('Login'):



Welcome to
UCTrader

Username *

One Time Password *

Login

Back

The image shows a mobile application login screen for UCTrader. It features a dark blue background with white text. At the top, it says 'Welcome to UCTrader'. Below this, there are two input fields: 'Username *' with the value 'IT_VW2' and 'One Time Password *' with the value 'XXXXXX'. At the bottom, there are two buttons: a blue 'Login' button and a grey 'Back' button.

2. Često postavljana pitanja

2.1 PROFIL JE ZAKLJUČAN?

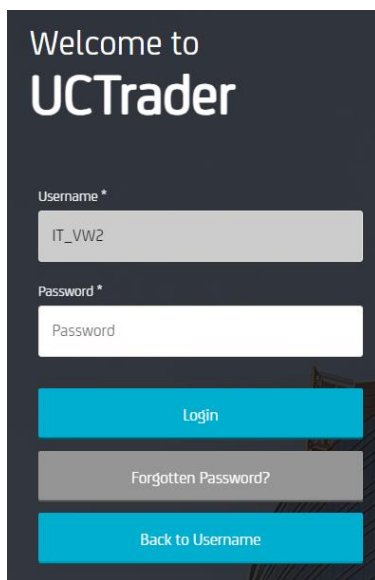
Vaš profil može biti zaključan iz dva razloga:

1. **Lozinka (Password)** je pet puta uzastopno pogrešno uneta.
2. **OTP** je pet puta uzastopno pogrešno unet.

Račun će automatski biti otključan nakon 10 minuta.

2.2 ZABORAVILI STE LOZINKU?

Ako ste zaboravili lozinku (Password) možete generisati novu klikom na “Zaboravljena lozinka?” (“Forgotten Password?”). Nakon toga slediti korake kao u 1.1.



Welcome to
UCTrader

Username *
IT_VW2

Password *
Password

Login

Forgotten Password?

Back to Username

2.3 PROMENA TELEFONSKOG BROJA?

Ako želite da promenite Vaš telefonski broj, za pomoć se obratite na mejl marketsales@unicreditgroup.rs.

2.4 NISTE DOBILI SMS ILI MEJL?

Zbog prirode globalnih telekomunikacijskih mreža, s vremena na vreme SMS poruke mogu kasniti. Ako ne primite pristupni kod putem SMS-a ili mejla, obratite se na mejl marketsales@unicreditgroup.rs.

Nakon 60 sekundi možete zatražiti novi pristupni kod. Međutim, imajte na umu da ako prvobitna SMS poruka ili mejl kasne, te stignu naknadno, sistem neće prihvatiti pristupni kod sadržan u toj poruci, što može rezultovati zaključavanjem vašeg profila. Sistem platforme UCTrader prihvaćiće isključivo onaj pristupni kod koji je posljednji poslat.



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