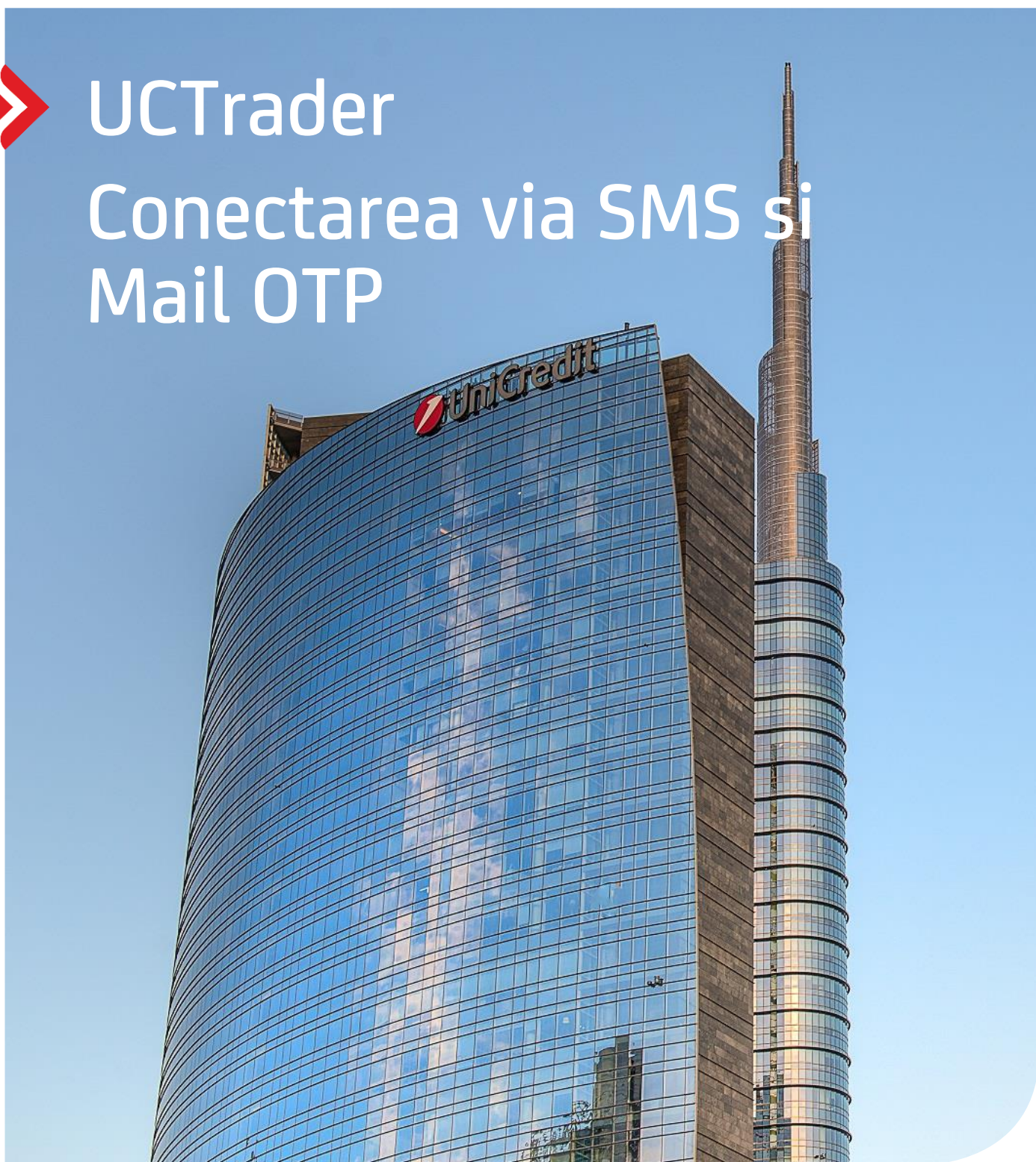




UCTrader

Conectarea via SMS si Mail OTP



Client Risk Management

UCTrader

Ghid de Utilizare: IAL SMS si MAIL OTP Conectare si FAQ
Februarie 2024



Contents

| | |
|-----------------------------------------|----------|
| 1. Conectare via SMS si MAIL OTP | 3 |
| 1.1 Inrolare | 3 |
| 1.2 Conectare in UCTRADER | 6 |
| | |
| 2. FAQ | 9 |
| 2.1 Conturi blocate | 9 |
| 2.2 Parola uitata | 9 |
| 2.3 Numar de telefon schimbat | 9 |
| 2.4 Eroare primire SMS | 9 |

1. Conectare via SMS si Mail OTP

1.1 INROLAREA

Email-ul Dumneavoastra de inrolare contine User-ul de UCTrader precum si link-ul necesar finalizarii procesului de inrolare. In cazul in care doriti sa folositi deasemenea si metoda IAL Mobile APP pentru autentificare via cod QR.

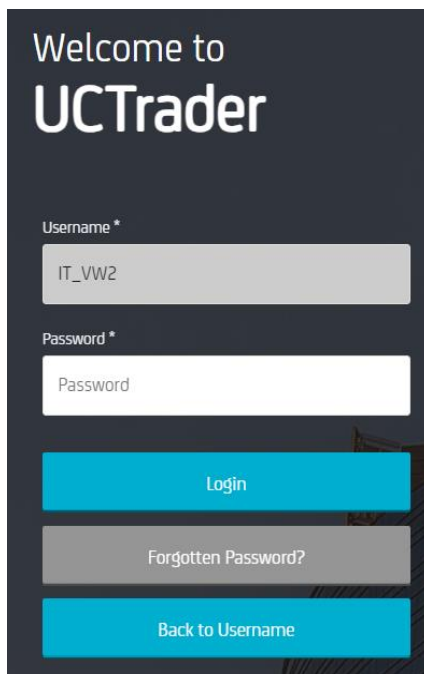
Accesare UCTrader pentru prima oara folosind IAL SMS si autentificarea prin email:

1. Deschideti link-ul UCTrader (<https://uctrader.unicreditgroup.eu/auth/login>)
2. Tastati User-ul Dumneavoastra si apoi apasati "Login via IAL" (acest pas nu este necesar in cazul in care doar autentificare prin metoda IAL este disponibila) :



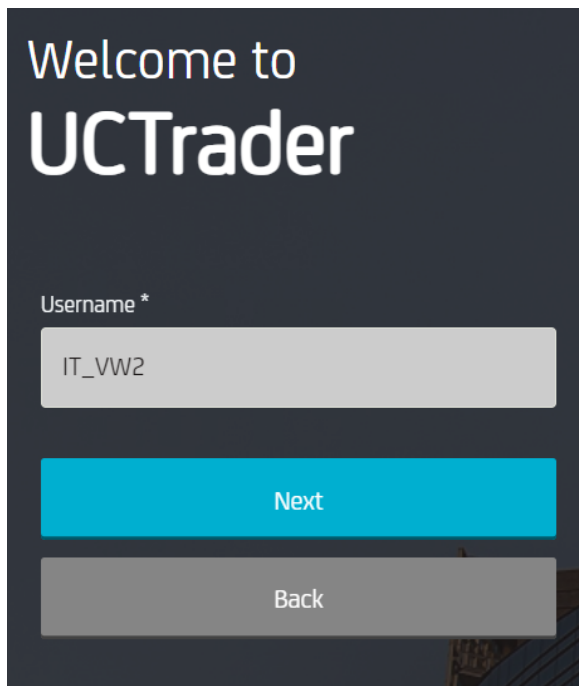
The screenshot shows a dark-themed login page for UCTrader. At the top, it says "Welcome to UCTrader". Below that is a "Username" label and a text input field containing "IT_VW2". At the bottom, there is a prominent blue button labeled "Login via IAL".

3. Apasati butonul "Forgotten Password?"



The screenshot shows the same UCTrader login page, but with an additional "Password *" label and a text input field containing "Password". Below the password field, there are three buttons: a blue "Login" button, a grey "Forgotten Password?" button, and a blue "Back to Username" button.

4. Apoi apasati "Next" :



Welcome to
UCTrader

Username *

IT_VW2

Next

Back

5. Automat, un email continand **Parola** ce poate fi folosita pentru configurare va fi transmis catre adresa Dumneavoastra de email din sistem :



Dear Customer,

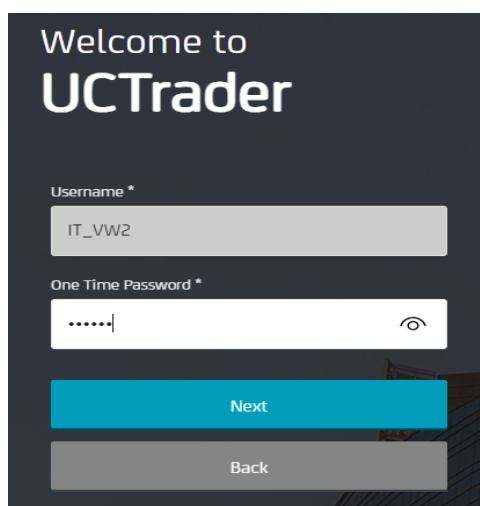
Below the OTP Code (One Time Password):

617811

Best regards,

UniCredit S.p.A.

6. Introduceti codul OTP primit prin email si apasati butonul "Next" :



Welcome to
UCTrader

Username *

IT_VW2

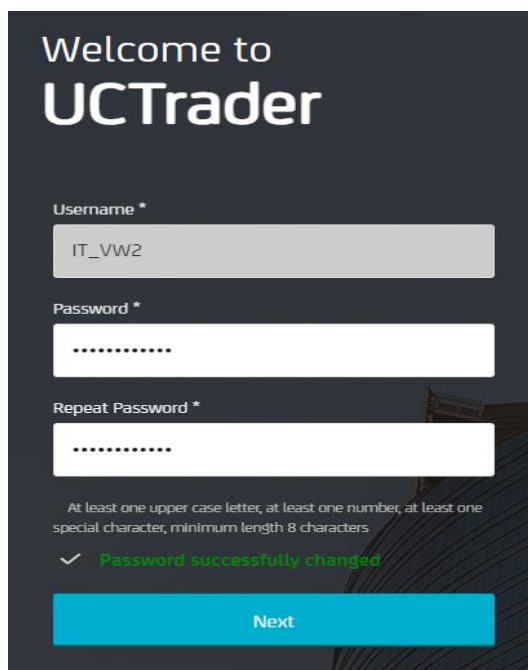
One Time Password *

.....|

Next

Back

7. Introduceți parola dorită luând în considerare politica ei de setare și apoi confirmați această parolă; ulterior apăsați butonul "Next":



Welcome to
UCTrader

Username *

Password *

Repeat Password *

At least one upper case letter, at least one number, at least one special character, minimum length 8 characters

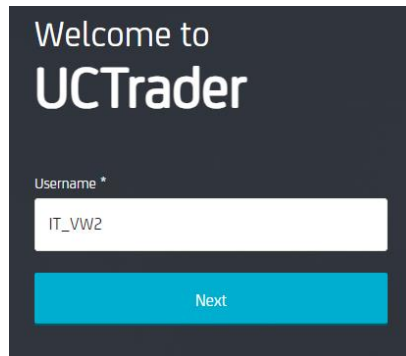
✓ Password successfully changed

Next

1.2 CONECTAREA IN UCTRADER

Pentru accesare UTrader dupa ce ati completat pasii de inrolare:

1. Deschideti link-ul UTrader (<https://uctrader.unicreditgroup.eu/auth/login>)
2. Tastati User-ul Dumneavoastra si apoi apasati butonul "Next"

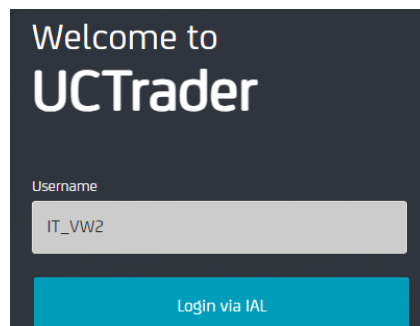


>Welcome to
UTrader

Username *

Next

3. Apasati butonul "Login via IAL" (pas ce nu este necesar in cazul in care doar metoda de logare IAL este activata) :

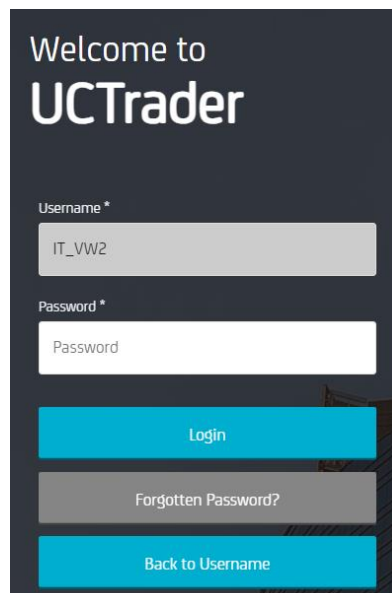


>Welcome to
UTrader

Username

Login via IAL

4. Introduceci parola configurata si apoi apasati butonul "Login" :



>Welcome to
UTrader

Username *

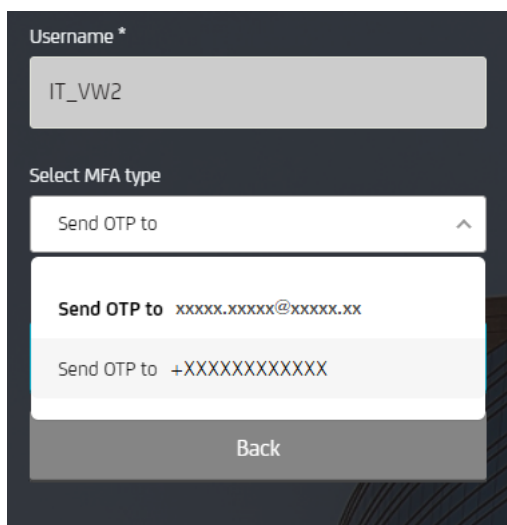
Password *

Login

Forgotten Password?

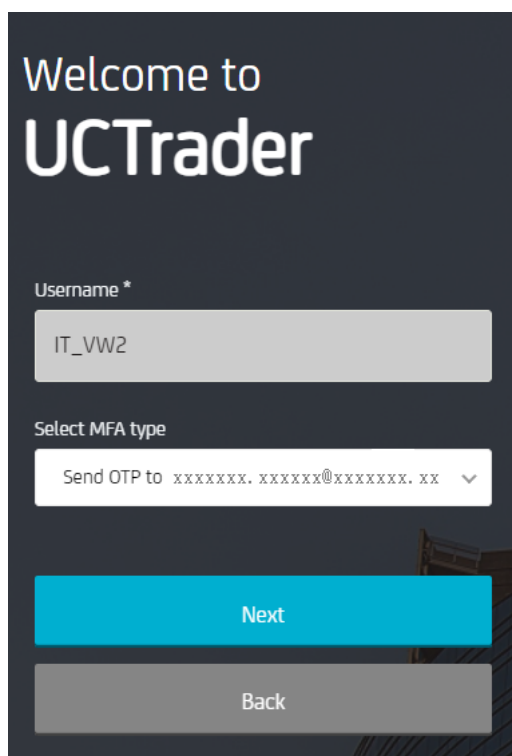
Back to Username

5. Din meniul de mai jos, puteti selecta modul in care sa primiti codul OTP, via SMS sau via email (In cazul in care un numar de telefon nu este setat in system, doar codul OTP via email este permis) :



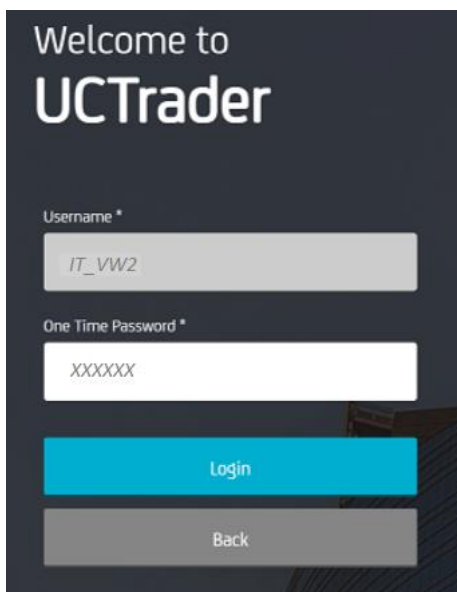
The screenshot shows a dark-themed interface. At the top, there is a label "Username *" followed by a text input field containing "IT_VW2". Below this is a label "Select MFA type" followed by a dropdown menu. The dropdown menu is open, showing two options: "Send OTP to xxxxx.xxxxx@xxxxx.xx" and "Send OTP to +XXXXXXXXXXXX". At the bottom of the dropdown menu is a "Back" button.

6. Alegeti metoda dorita si apoi apasati butonul "Next" :



The screenshot shows the UCTrader login screen. At the top, it says "Welcome to UCTrader". Below this is a label "Username *" followed by a text input field containing "IT_VW2". Below this is a label "Select MFA type" followed by a dropdown menu. The dropdown menu is open, showing the option "Send OTP to xxxxxxx. xxxxxxx@xxxxxxxx. xx" with a downward arrow. At the bottom of the screen, there are two buttons: a blue "Next" button and a grey "Back" button.

7. Introduceți codul OTP primit prin SMS și apoi apăsați butonul "Login" :



Welcome to
UCTrader

Username *

IT_VW2

One Time Password *

XXXXXX

Login

Back

2. FAQ

2.1 CONTURI BLOCATE

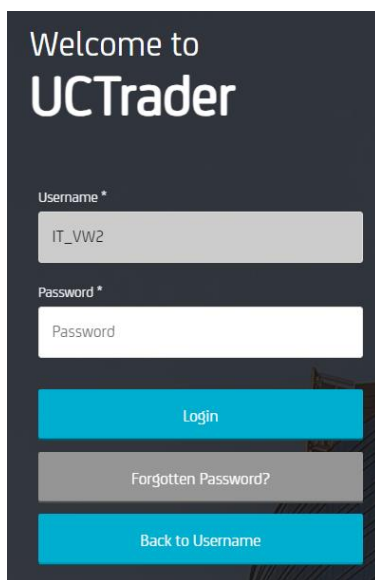
Contul Dumneavoastra se poate bloca din doua cauze:

1. **Parola** a fost introdusa incorect de cinci ori la rand
2. Codul **OTP** a fost introdus incorect de cinci ori la rand

Contul se va debloca automat dupa 10 minute.

2.2 PAROLA UITATA

In cazul in care nu va mai amintiti **Parola** o puteti reseta apasand butonul "Forgotten Password?" si ulterior urmati pasii conform paragrafului 1.1 :



Welcome to
UCTrader

Username *
IT_VW2

Password *
Password

Login

Forgotten Password?

Back to Username

2.3 NUMAR DE TELEFON SCHIMBAT

Daca doriti sa va schimbati numarul de telefon va rugam sa contactati reprezentantul bancii responsabil cu platforma noastra de tranzactionare.

2.4 SMS SAU EMAIL NEPRIMIT

Datorita naturii retelelor de telecomunicatii la nivel global, din cand in cand mesajele tip SMS pot sosi cu intarziere. In cazul in care nu primiti SMS-ul sau emailul cu codul PIN va rugam sa contactati reprezentantul bancii responsabil cu platforma de tranzactionare.

Dupa 60 de secunde puteti primi un nou email sau un nou mesaj SMS cu codul PIN, totusi va rugam sa luati in considerare faptul ca daca codul OTP initial este intarziat si soseste mai tarziu sistemul nu va accepta parola transmisa, iar acest lucru poate duce la blocarea contului dumneavoastra. **UCTrader nu va accepta decat cel mai recent cod OTP transmis.**



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