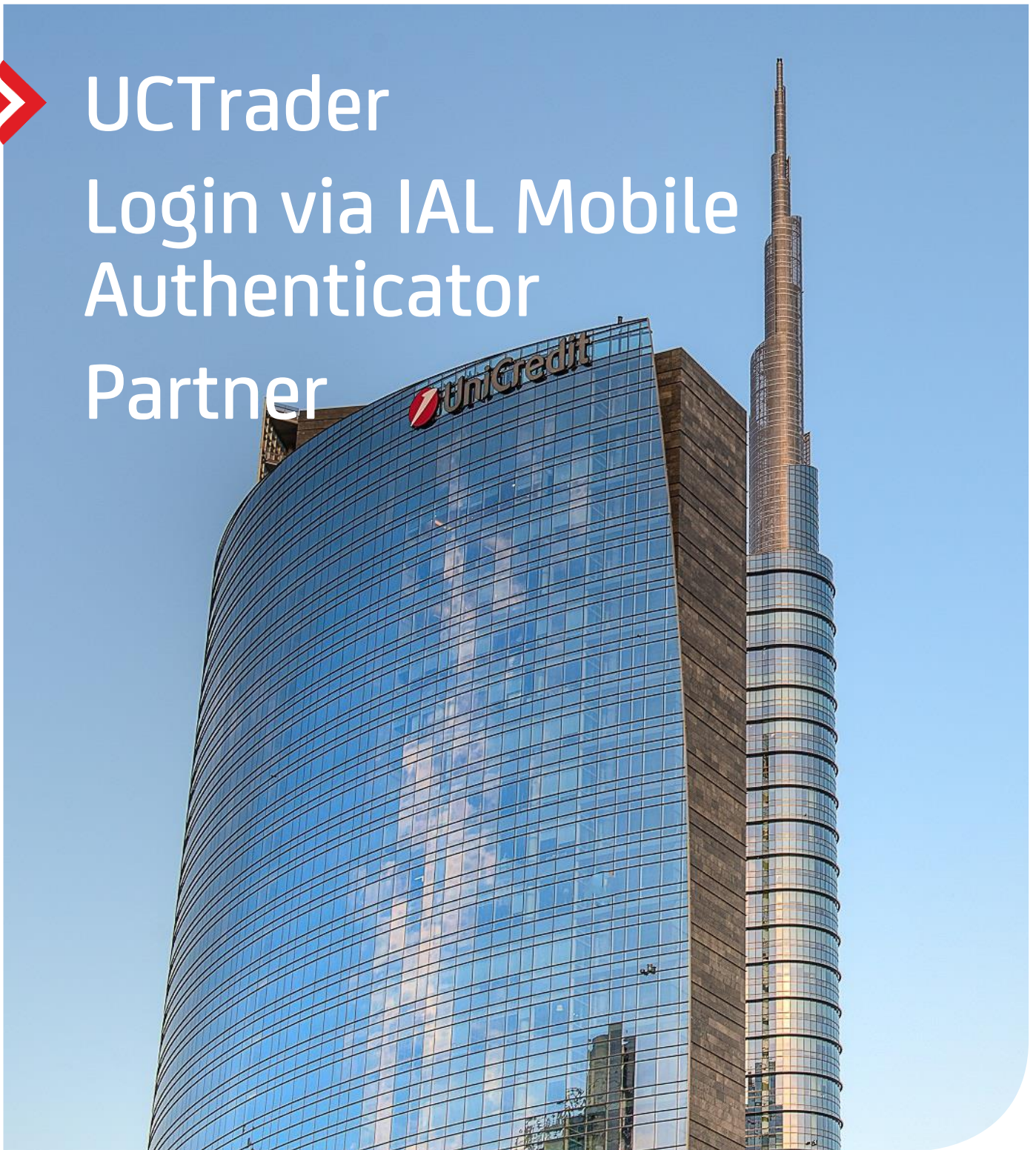




UCTrader

Login via IAL Mobile Authenticator Partner



Client Risk Management

UCTrader

User Guide: IAL Mobile Authenticator Login for Partner and FAQ
June 2024

unicreditgroup.eu/clientsolutions



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1. Login via IAL Mobile Authenticator

1.1 IAL MOBILE AUTHENTICATOR INSTALLATION

1. Download and install the “UniCredit Authenticator” application from the official store of your smartphone:



UniCredit Authenticator 4+
UniCredit
Free

1.2 IAL MOBILE AUTHENTICATOR ENROLMENT

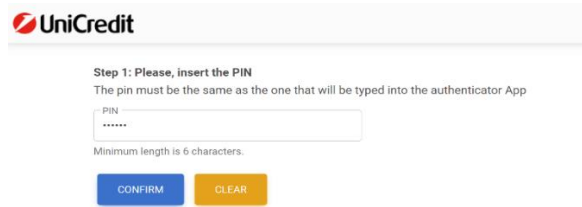
1. If starting the IAL Mobile Authenticator for the first time, please accept the Terms and Conditions
2. Click here to start the enrolment procedure: [link](#)
3. If a password was already configured for the authentication via Mail and SMS OTP enter the password and click on “Login”, otherwise click on “Forgot your Password?” and follow the instruction for the first password configuration. Insert Username and password and click on “Login”:

The UniCredit login screen. It features the UniCredit logo at the top left. Below it, the text "You are login to UniCredit" is displayed. There are two input fields: "Username" and "Password". Below the password field is a link for "Forgot your Password?". A blue "Login" button is positioned below the input fields. On the right side, there is a QR code. Below the QR code, the text reads: "Frame the QR Code with the App and use the following verification code", "Verification Code : 044", and "The code is valid for 101 seconds".

4. Insert the OTP received on your registered mail address and click on “Verify”:

The UniCredit OTP verification screen. It features the UniCredit logo at the top left. Below it, the text "Enter the OTP code we sent you" is displayed. There is a "One Time Password" input field with a masked password (*****). Below the input field is a link for "Did you not receive the OTP?". At the bottom, there are two buttons: a blue "Verify" button and a yellow "Back" button.

5. Insert the pin (**N.B.:** actually the PIN allow only digits) that will be used in the app for OTP generation and click on “CONFIRM”:



UniCredit

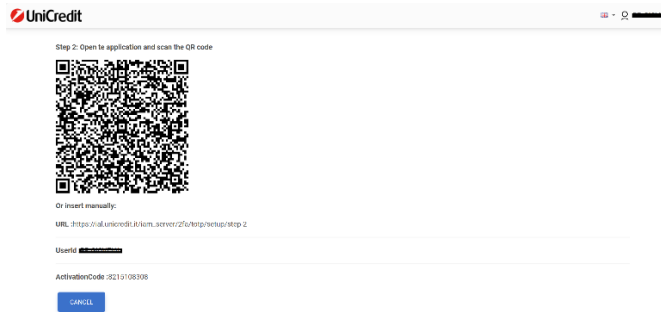
Step 1: Please, insert the PIN
The pin must be the same as the one that will be typed into the authenticator App

PIN
.....

Minimum length is 6 characters.


CONFIRM **CLEAR**

6. On your screen, you will see a QR code and the info needed in case you prefer to register manually your account on the app:



UniCredit

Step 2: Open the application and scan the QR code



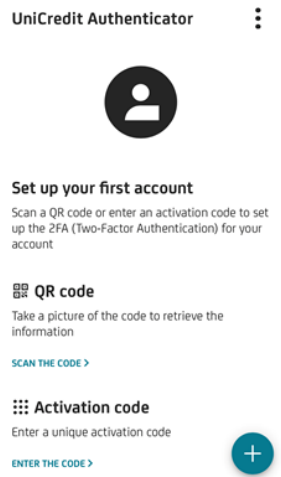
Or insert manually:
URL: https://id.unicredit.it/sim_server2/setup/step2

User ID: [REDACTED]


Activation Code: 821108308

CANCEL

7. Open the “Unicredit Authenticator” app and choose if you prefer to register the account via QR code or manually:



UniCredit Authenticator

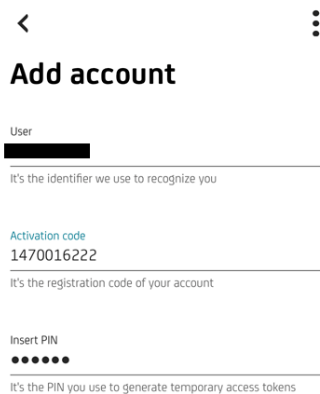


Set up your first account
Scan a QR code or enter an activation code to set up the 2FA (Two-Factor Authentication) for your account

QR code
Take a picture of the code to retrieve the information
SCAN THE CODE >

Activation code
Enter a unique activation code
ENTER THE CODE >

8. Choosing the QR code, it will be required to enter in addition the PIN configured at point 5 and click on “Add account”:



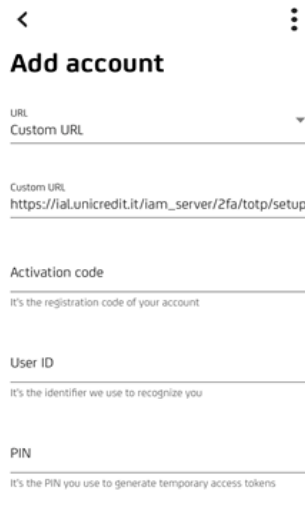
Add account

User
[REDACTED]
It's the identifier we use to recognize you

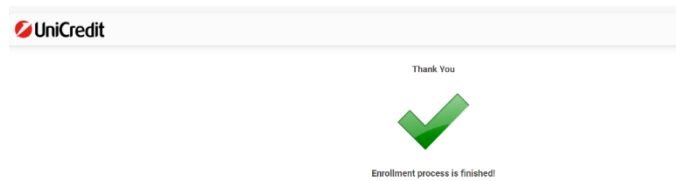
Activation code
1470016222
It's the registration code of your account

Insert PIN
.....
It's the PIN you use to generate temporary access tokens

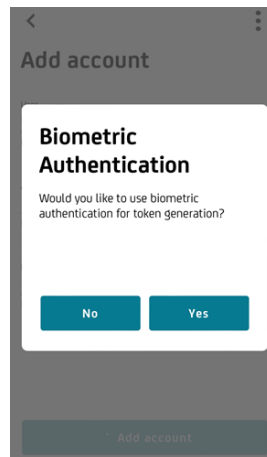
9. Choosing the manual insertion, it will be required to insert URL and activationCode showed on screen and the PIN configured at point 5 and click on “Add account”:



10. Enrolment procedure is completed:



11. App will require if you want to activate also the Biometric Authentication, if you click on “Yes”, you can register your fingerprint:

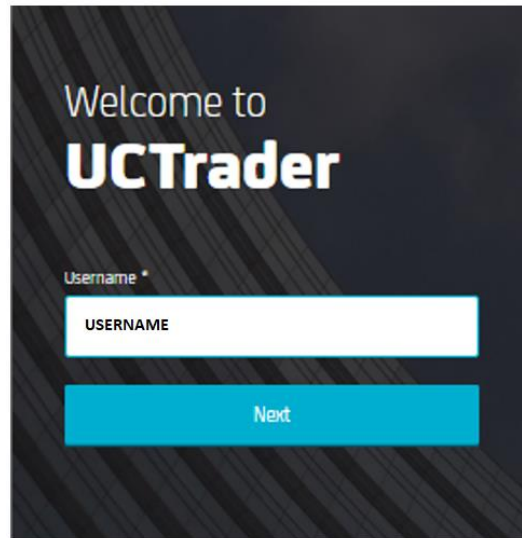


12. App is now ready for the login.

1.3 LOGGING IN TO UCTRADER

To access UTrader:

1. Open the UTrader link (<https://uctrader.unicreditgroup.eu/auth/login>)
2. Type the Username and click 'Next'

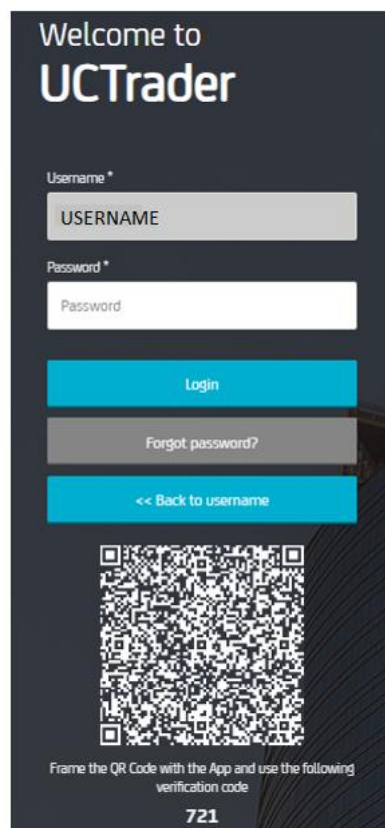


Welcome to
UCTrader

Username *

Next

3. Enter your password in UTrader and click on "Login":



Welcome to
UCTrader


Username *

Password *

Login

Forgot password?

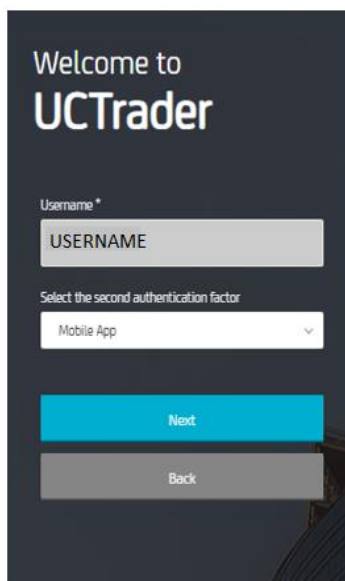
<< Back to username



Frame the QR Code with the App and use the following verification code

721

4. From the dropdown menu, select “Mobile App” and click on “Next”:



>Welcome to
UCTrader

Username *

USERNAME

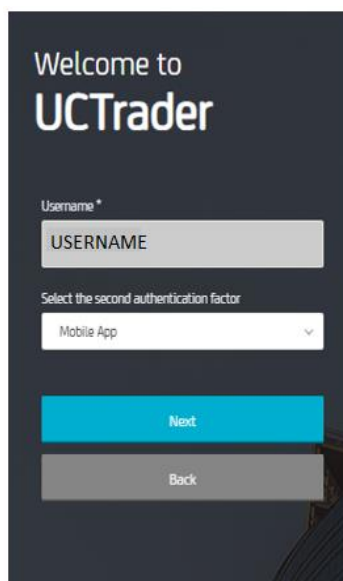
Select the second authentication factor

Mobile App

Next

Back

5. Open your “Unicredit Authenticator” Application, enter your PIN or use your fingerprint to generate the Passcode, insert it in UCTrader and click on “Login”:



>Welcome to
UCTrader

Username *

USERNAME

Select the second authentication factor

Mobile App

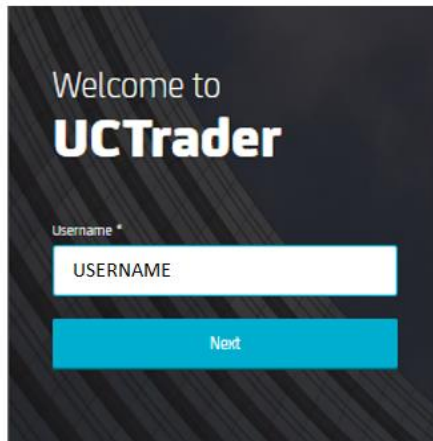
Next

Back

1.4 LOGGING IN TO UCTRADER VIA QR CODE

To access UTrader via QR Code:

1. Open the UTrader link (<https://uctrader.unicreditgroup.eu/auth/login>)
2. Type the Username and click 'Next'



3. Open the "UniCredit Authenticator" app and click "Login with QR code":

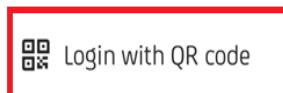
Type: **PARTNER**

MFA type: **TOTP**

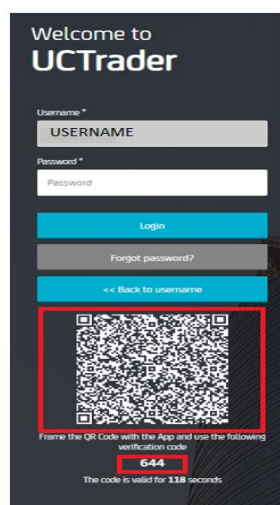


TEMPORARY PASSWORD:

625746



4. Scan the QR code and select the correct verification code showed on your screen:



5. You will be automatically logged in.

2. FAQ

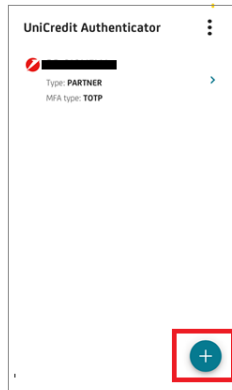
2.1 LOCKED ACCOUNTS

UCTrader will lock your account after five failed login attempts. It will be automatically unlocked after 10 minutes.

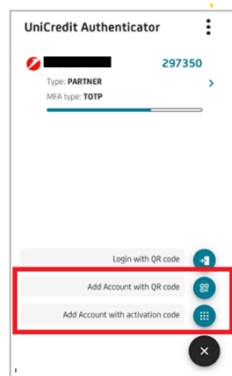
2.2 ADD NEW ACCOUNT

If you want to add and additional account on your device

1. Click on the "+" button on the bottom right corner:



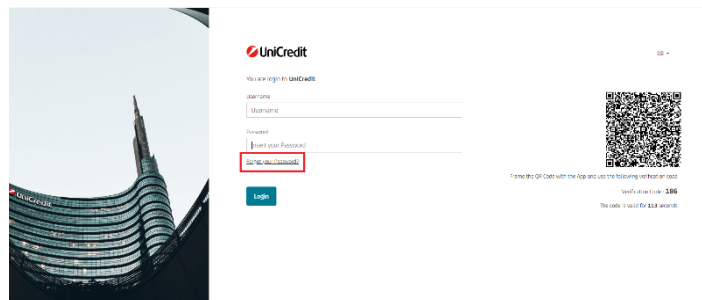
2. Choose if you prefer to use the QR code or insert manually the info, then follow instruction at paragraph 1.2.



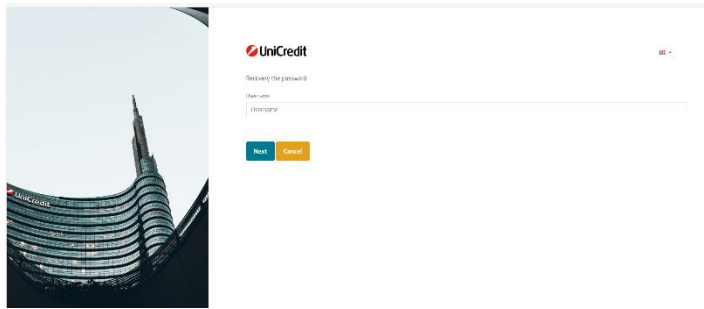
2.3 RESET PASSWORD

If you want to reset your password:

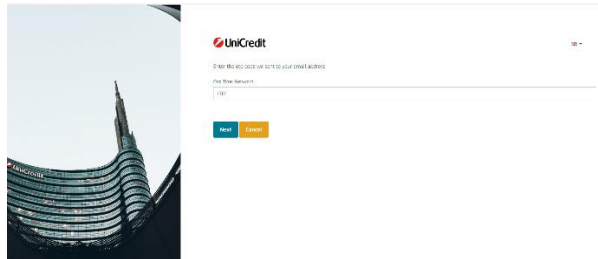
1. open enrolment page with following [link](#)
2. click on "Forgot your password?"



3. insert your username and click on next:

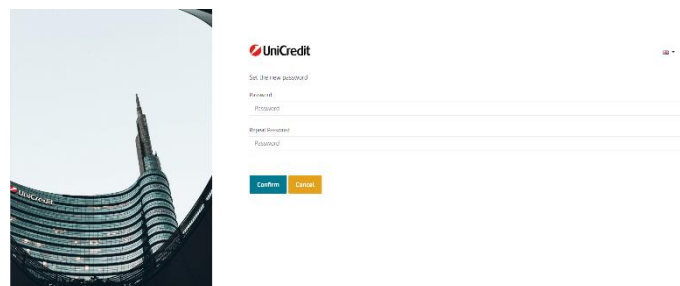


4. Enter the OTP received via mail and click on “next”:



5. Set and repeat the new password and click on “Confirm”. Please note that password must comply with following policies:

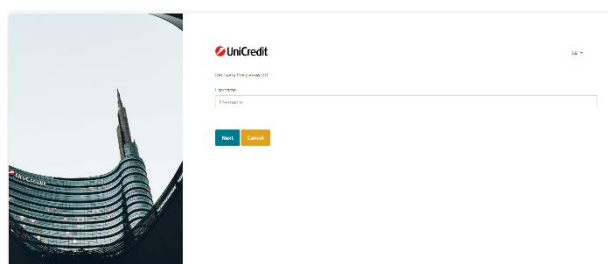
- At least one upper case letter
- At least one number
- At least one special character
- Minimum length of 8 characters



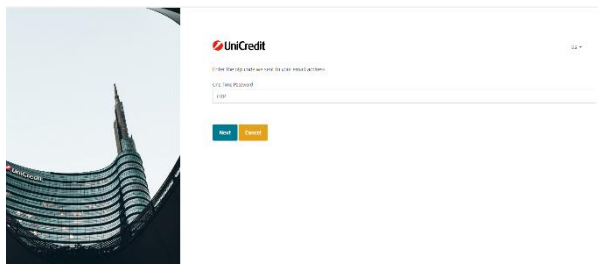
2.4 RESET PIN

If you want to reset your PIN:

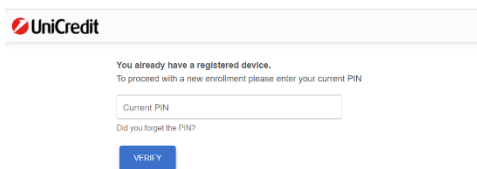
1. open enrolment page with following [link](#)
2. insert your username and password and click on “Next”:



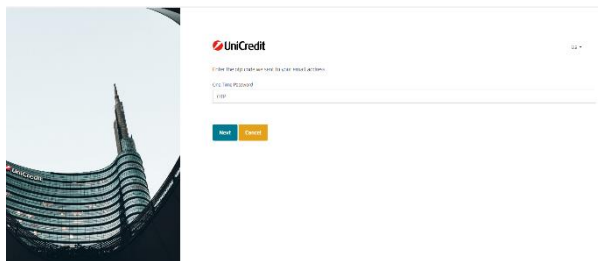
3. Enter the OTP received via mail and click on “Next”:



4. Click on “Did you forget the PIN?”:



5. Enter the OTP received via mail (if you provided also your phone number, you can choose to receive it with SMS) and click on “Next”



6. Insert the pin (**N.B.:** actually the PIN allow only digits) that will be used in the app for OTP generation and click on “CONFIRM”:





UniCredit Bank GmbH
Client Solutions



Online
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