

# UCTrader Login via CA Mobile OTP

UCTrader

User Guide: CA Mobile OTP Login and FAQ

February, 2021

Banking that matters.



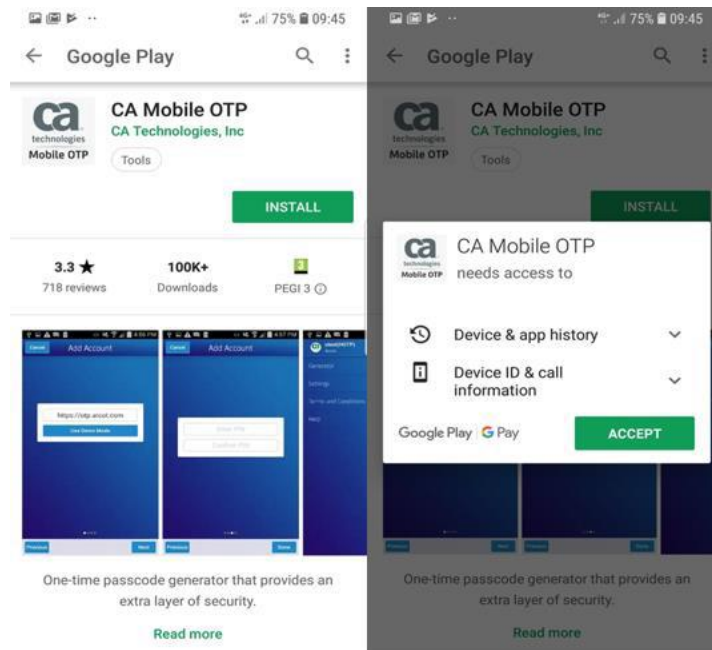
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# 1 Login via CA Mobile OTP

## 1.1 CA Mobile OTP Installation

1. Download the “CA Mobile OTP” application from the official store of your smartphone
2. Install the “CA Mobile OTP” application.



## 1.2 CA Mobile OTP Enrolment

1. If starting the CA Mobile OTP for the first time, please accept the Terms and Conditions
2. Click here to start the enrolment procedure: [link](#)
3. Insert your username (provided in your Welcome Email), and click 'Continue'

### Multifactor Authentication

Please enter your username and click the Continue button.

Username:

CONTINUE

4. If you are registering for the first time, the following page appears. You will receive an email containing an Activation Code. Copy and Paste the activation code into the following webpage, and click 'Submit'.

## Multifactor Authentication Enrollment

An activation code was sent to your registered email address. If you do not see the mail in your inbox, please check your SPAM folder.

Username : SIT.ALESSIO20

Activation Code :

SUBMIT

5. Once the activation code is verified, the following screen appears with the details to register your CA Mobile OTP.

## Activate CA Mobile OTP on mobile device or workstation

Please follow the steps below to activate CA Mobile OTP on your mobile device or computer:

Username : SIT.ALESSIO20

Launch the CA Mobile OTP app and Scan QR code to register your device for CA Mobile OTP.



Prerequisites for CA Mobile OTP activation:

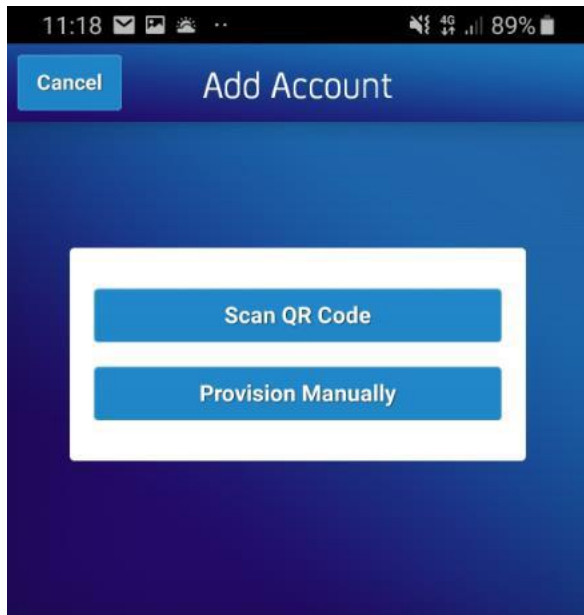
[Desktop OTP instructions](#)

Open the CA Desktop OTP and configure a new account using the following details:

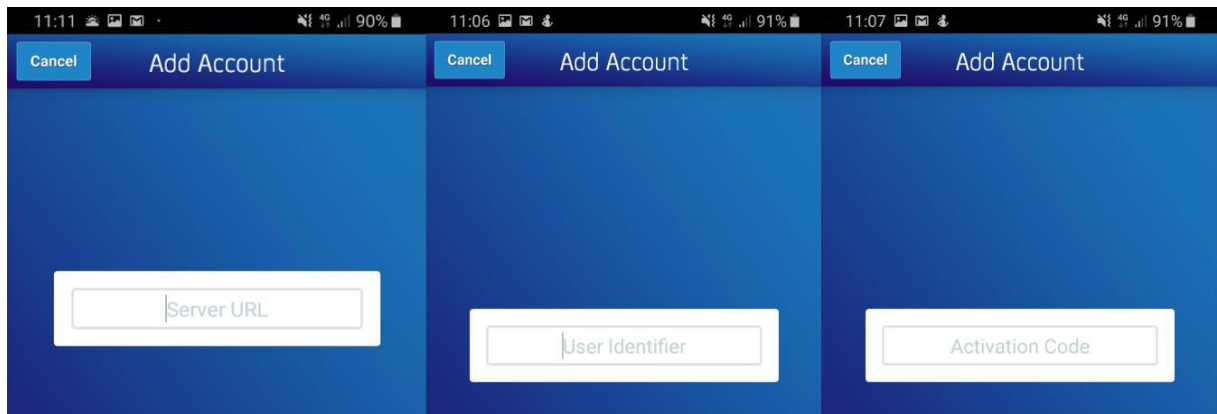
1. Server URL: [https://mfa2-qa.unicredit.eu/AFMUCTrader/controller\\_aotp.jsp?profile=uctrader](https://mfa2-qa.unicredit.eu/AFMUCTrader/controller_aotp.jsp?profile=uctrader)
2. User Identifier: SIT.ALESSIO20
3. Activation Code: 58221927

CONTINUE

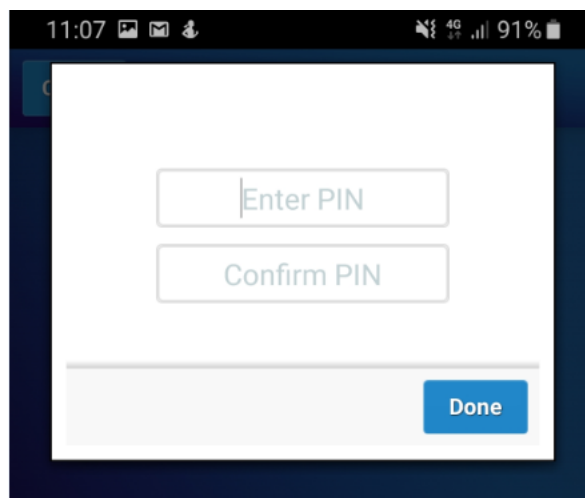
6. You will have two ways to register your smartphone:
  - a. Scan QR Code
  - b. Provision Manually



7. [Scan QR Code]: click on 'Scan QR Code' and scan the code you see on the webpage (see point 5).
8. [Provision Manually]: click on 'Provision Manually' and enter the three pieces of information provided on the webpage (see point 5):
  - a. Server URL
  - b. User Identifier
  - c. Activation Code



9. Create a PIN code when prompted, and click 'Done'. This code is needed to sign in to the CA Mobile OTP application in future. Your PIN must be at least 4 digits.



10. Click 'Continue' on the enrolment webpage (see point 5).
11. Generate a passcode using the CA Mobile OTP application.



12. Enter the passcode in the enrolment webpage and click 'Submit'.

## Multifactor Authentication

Use your UniCredit Passcode application on your mobile device or workstation to generate the One Time Password.

One Time Passcode:

SUBMIT

[Forgot CA Mobile OTP PIN?](#)

13. The enrolment process is now complete, and you can login to UTrader.

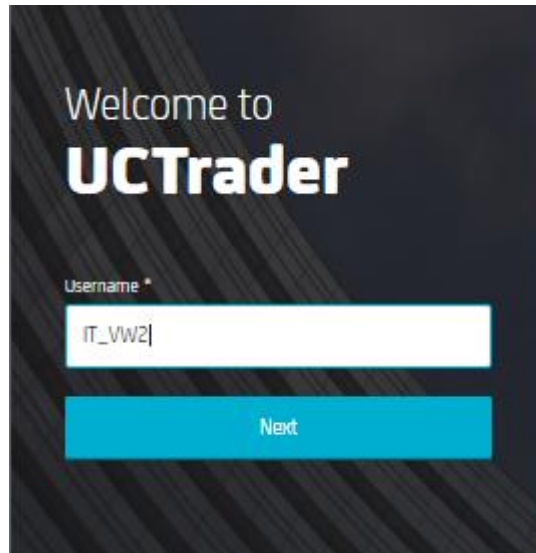
## Multifactor Authentication Enrollment

You have successfully enrolled for Multifactor Authentication!

## 1.3 Logging In to UCTrader

To access UCTrader:

1. Open the UCTrader link (<https://uctrader.unicreditgroup.eu/auth/login>)
2. Type the **Username** and click 'Next'



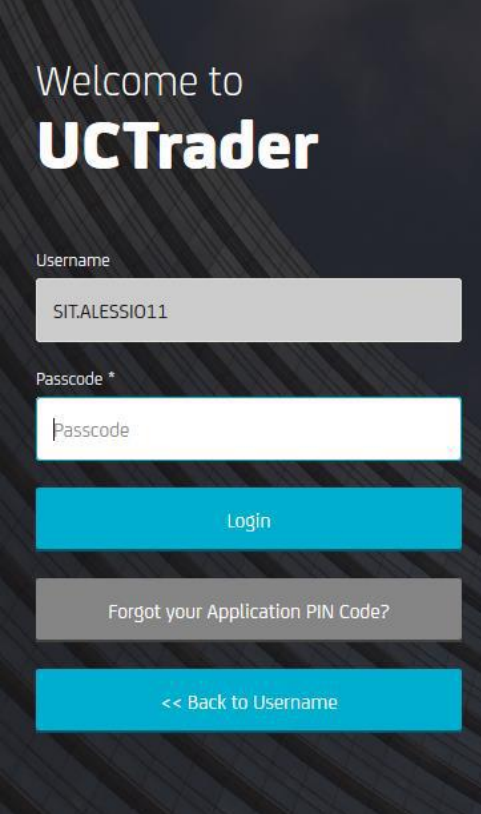
Welcome to  
**UCTrader**

Username \*

Next



3. Open your “CA Mobile OTP” Application, and enter your PIN to generate the **Passcode**
4. Enter the **Passcode** in UCTrader



Welcome to  
**UCTrader**

Username

SIT.ALESSIO11

Passcode \*

Passcode

Login

Forgot your Application PIN Code?

<< Back to Username

5. Click 'Login'

## 2 FAQ

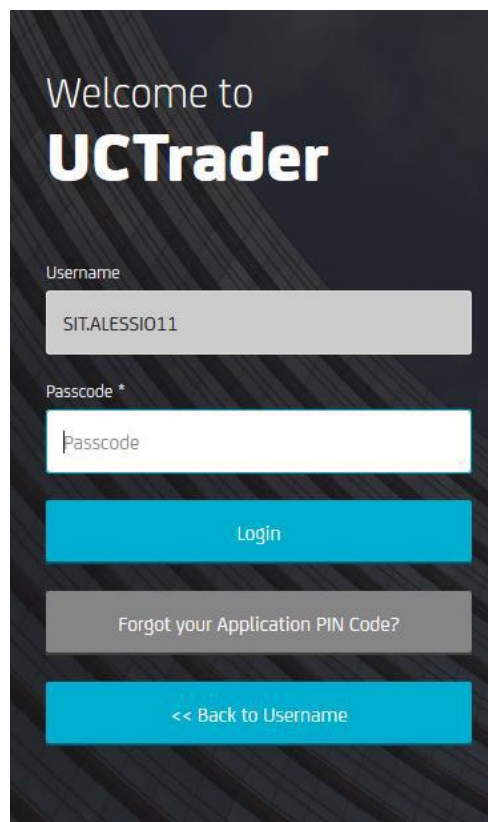
### 2.1 Locked Accounts

UCTrader will lock your account after three failed login attempts. If UCTrader reports that your account is locked, please follow the below steps to Reset Your PIN Code below.

### 2.2 Reset your PIN Code

If you have forgotten the PIN Code for the CA Mobile OTP app or if your UCTrader account is locked (after three wrong attempts) you can restore it using the following procedure:

1. From the UCTrader login page, after inserting your Username and clicking on CA APP, please click on 'Forgot your Application PIN Code'.



2. You will be redirected to the following webpage, where you should insert your username (provided in your Welcome Email), and click 'Continue'.

### Multifactor Authentication

Please enter your username and click the Continue button.

Username:

CONTINUE

3. Click on 'Forgot CA Mobile OTP PIN' and then Continue.

**Multifactor Authentication**

Use your UniCredit Passcode application on your mobile device or workstation to generate the One Time Password.

One Time Passcode:

[Forgot CA Mobile OTP PIN?](#)

Click here if you have forgot your PIN and need to reset your devices

4. You will receive a new OTP code via email. Please enter this code and click 'Submit'.

### One Time Password Authentication for CA Mobile OTP PIN Reset

One Time Password is sent to your registered email address.

Username: SIT.ALESSIO20

Enter your OTP:

5. If the entered OTP is correct the following page will be shown:

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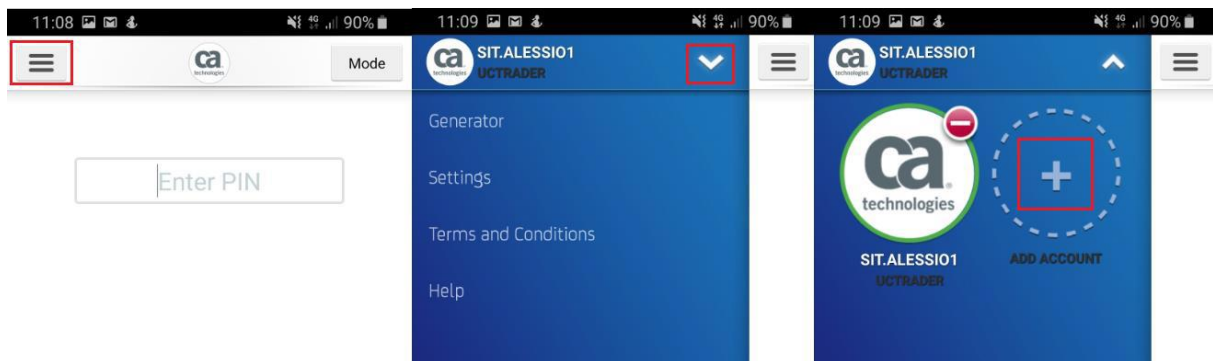
[Desktop OTP instructions](#)

Open the CA Desktop OTP and configure a new account using the following details:

1. Server URL: `https://mfa2-qa.unicredit.eu/AFMUTrader/controller_aotp.jsp?profile=uctrader`
2. User Identifier: SIT.ALESSIO20
3. Activation Code: 58221927

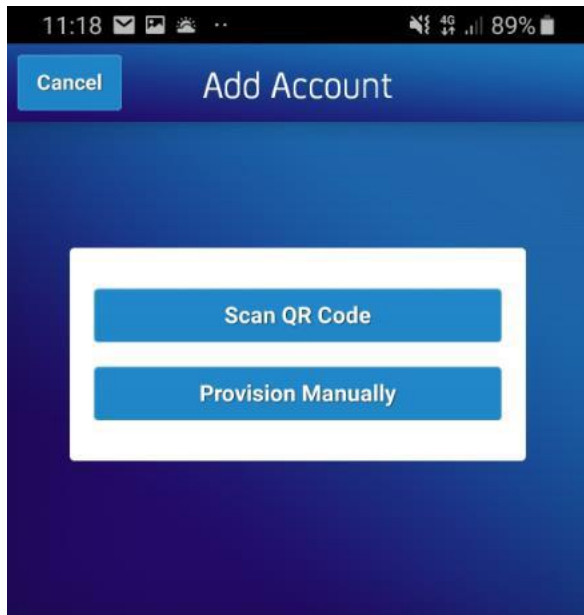
CONTINUE

6. Open the CA Mobile OTP application, click on the menu, then on the arrow to explode your account and then click on 'Add Account'.

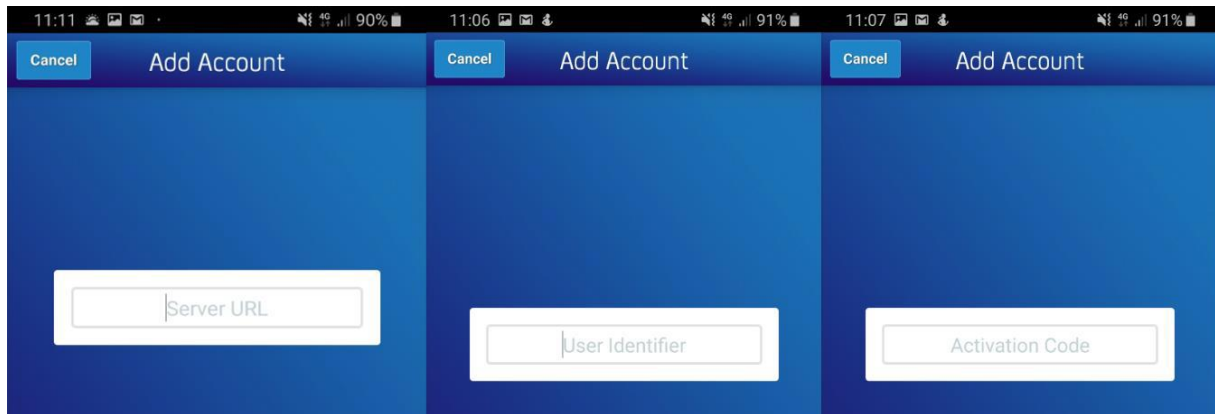


7. You will have two ways to register your smartphone:

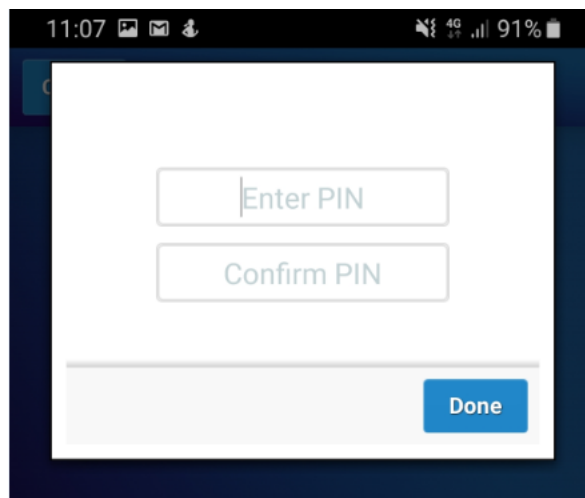
- c. Scan QR Code
- d. Provision Manually



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9. [Provision Manually]: click on 'Provision Manually' and enter the three pieces of information provided on the webpage (see point 5):
  - d. Server URL
  - e. User Identifier
  - f. Activation Code



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[Forgot CA Mobile OTP PIN?](#)

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## Multifactor Authentication Enrollment

**You have successfully enrolled for Multifactor Authentication!**