



# UCTrader

## Login via CA Mobile Authenticator



**Client Risk Management**

# UCTrader

User Guide: CA Mobile Authenticator Login and FAQ  
July 2021

[unicreditgroup.eu/clientsolutions](https://unicreditgroup.eu/clientsolutions)



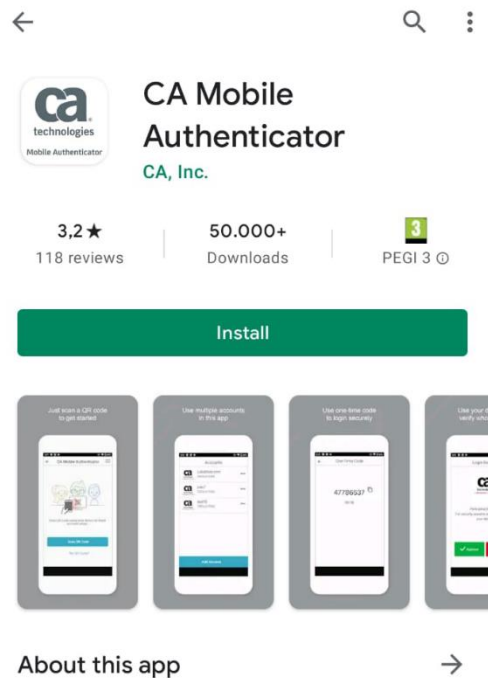
# Contents

- 1. LOGIN VIA CA MOBILE AUTHENTICATOR .....3
  - 1.1 CA MOBILE AUTHENTICATOR INSTALLATION..... 3
  - 1.2 CA MOBILE AUTHENTICATOR ENROLMENT..... 3
  - 1.3 LOGGING IN TO UCTRADER ..... 7
- 2. FAQ .....8
  - 2.1 LOCKED ACCOUNTS ..... 8
  - 2.2 RESET YOUR PIN CODE..... 8

# 1. Login via CA Mobile Authenticator

## 1.1 CA MOBILE AUTHENTICATOR INSTALLATION

1. Download the “CA Mobile Authenticator” application from the official store of your smartphone
2. Install the “CA Mobile Authenticator” application



## 1.2 CA MOBILE AUTHENTICATOR ENROLMENT

1. If starting the CA Mobile Authenticator for the first time, please accept the Terms and Conditions
2. Click here to start the enrolment procedure: [link](#)
3. Insert your username (provided in your Welcome e-mail), and click 'Continue'

### Multifactor Authentication

Please enter your username and click the Continue button.

Username:

CONTINUE

4. If you are registering for the first time, the following page appears. You will receive an e-mail containing an Activation Code. Copy and Paste the activation code into the following webpage, and click 'Submit'.

### Multifactor Authentication Enrollment

An activation code was sent to your registered email address. If you do not see the mail in your inbox, please check your SPAM folder.

Username : SIT.ALESSIO20

Activation Code :

SUBMIT

5. Once the activation code is verified, the following screen appears with the details to register your CA Mobile Authenticator

## Activate CA Mobile OTP on mobile device or workstation

Please follow the steps below to activate CA Mobile OTP on your mobile device or computer:

Username : SIT.ALESSIO20

Launch the CA Mobile OTP app and Scan QR code to register your device for CA Mobile OTP.



Prerequisites for CA Mobile OTP activation:

[Desktop OTP instructions](#)

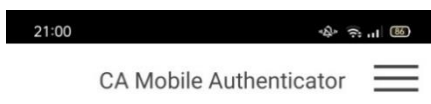
Open the CA Desktop OTP and configure a new account using the following details:

1. Server URL: `https://mfa2-qa.unicredit.eu/AFMUTrader/controller_aotp.jsp?profile=uctrader`
2. User Identifier: SIT.ALESSIO20
3. Activation Code: 58221927

CONTINUE

6. You will have two ways to register your smartphone:

- a. Scan QR Code
- b. Provision Manually



Scan QR code using your device to finish account setup.

Scan QR Code

[No QR Code?](#)

7. [Scan QR Code]: click on 'Scan QR Code' and scan the code you see on the webpage (see point [5](#))

8. [Provision Manually]: click on 'No QR Code?' and enter the three pieces of information provided on the webpage (see point 5) and click submit:

- a. Provisioning URL
- b. User Identifier
- c. Activation Code

21:03

← Add Account

Provisioning URL

User Identifier

Activation Code

Submit

9. Create a PIN code when prompted and click 'Submit'. This code is needed to sign into the CA Mobile Authenticator application in future. Your PIN must be at least 4 digits.

16:50 89%

Cancel

Create PIN to secure the  
One-Time access code

Enter PIN

Confirm PIN

Submit

10. Insert the PIN created, click on 'Submit' and generate a one – time passcode using the CA Mobile Authenticator application.

17:07 87% Mode

16:50 89% One-Time Code

354181

00:59

Submit

11. Enter the passcode in the enrolment webpage and click 'Submit'

**Multifactor Authentication**

Use your UniCredit Passcode application on your mobile device or workstation to generate the One Time Password.

One Time Passcode:

|

SUBMIT

[Forgot CA Mobile OTP PIN?](#)

12. The enrolment process is now complete, and you can login to UCTrader

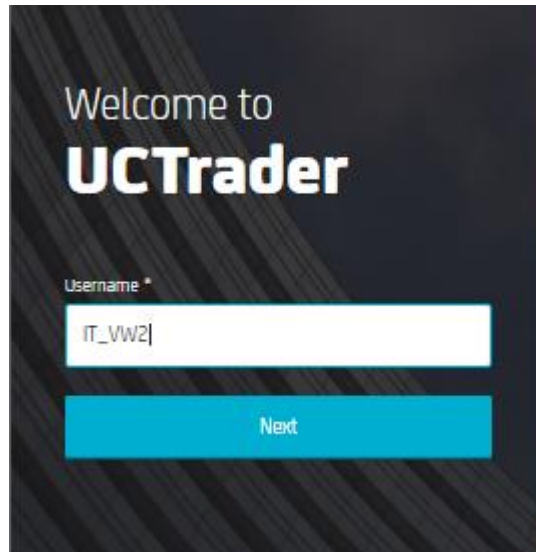
**Multifactor Authentication Enrollment**  
**You have successfully enrolled for Multifactor Authentication!**



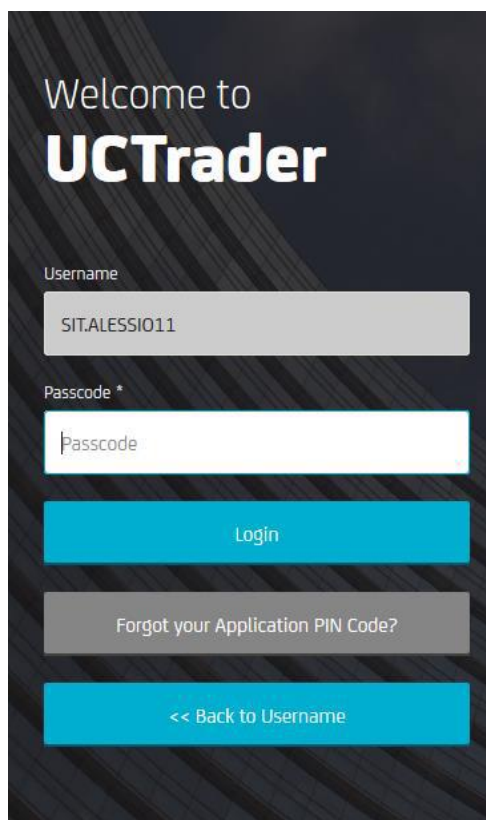
### 1.3 LOGGING IN TO UCTRADER

To access UCTrader:

1. Open the UCTrader link (<https://uctrader.unicreditgroup.eu/auth/login>)
2. Type the **Username** and click 'Next'

The image shows the first step of the UCTrader login process. The background is dark with diagonal lines. At the top, it says "Welcome to UCTrader" in white. Below that, there is a label "Username \*" in small white text. Underneath the label is a white input field containing the text "IT\_VW2". Below the input field is a large blue button with the word "Next" in white.

3. Open your "CA Mobile Authenticator" Application, and enter your PIN to generate the Passcode
4. Enter the Passcode in UCTrader

The image shows the second step of the UCTrader login process. The background is dark with diagonal lines. At the top, it says "Welcome to UCTrader" in white. Below that, there is a label "Username" in small white text. Underneath the label is a grey input field containing the text "SIT.ALESSIO11". Below that is a label "Passcode \*" in small white text. Underneath the label is a white input field containing the text "Passcode". Below the input field is a large blue button with the word "Login" in white. Below the "Login" button is a grey button with the text "Forgot your Application PIN Code?". At the bottom is a large blue button with the text "<< Back to Username" in white.

5. Click 'Login'

## 2. FAQ

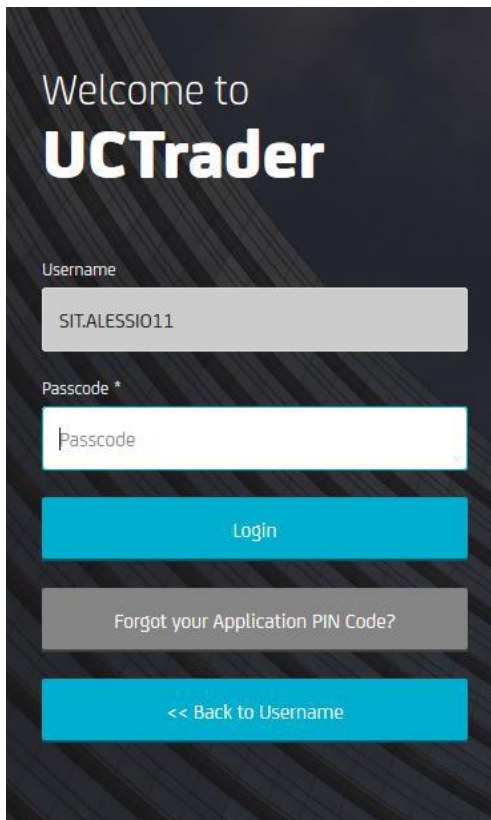
### 2.1 LOCKED ACCOUNTS

UCTrader will lock your account after three failed login attempts. If UCTrader reports that your account is locked, please follow the below steps to Reset Your PIN Code below.

### 2.2 RESET YOUR PIN CODE

If you have forgotten the PIN Code for the CA Mobile Authenticator app or if your UCTrader account is locked (after three wrong attempts) you can restore it using the following procedure:

1. From the UCTrader login page, after inserting your Username and clicking on CA APP, please click on 'Forgot your Application PIN Code'



2. You will be redirected to the following webpage, where you should insert your username (provided in your Welcome e-mail), and click 'Continue'

### Multifactor Authentication

Please enter your username and click the Continue button.

Username:

CONTINUE



3. Click on 'Forgot CA Mobile OTP PIN' and then Continue

### Multifactor Authentication

Use your UniCredit Passcode application on your mobile device or workstation to generate the One Time Password.

One Time Passcode:

Insert the OTP generated

SUBMIT

[Forgot CA Mobile OTP PIN?](#)

Click here if you have forgot your PIN and need to reset your devices

CONTINUE

4. You will receive a new OTP code via e-mail. Please enter this code and click 'Submit'.

### One Time Password Authentication for CA Mobile OTP PIN Reset

One Time Password is sent to your registered email address.

Username: SIT.ALESSIO20

Enter your OTP:

|

SUBMIT

5. If the entered OTP is correct the following page will be shown:

### Activate CA Mobile OTP on mobile device or workstation

Please follow the steps below to activate CA Mobile OTP on your mobile device or computer:

Username : SIT.ALESSIO20

Launch the CA Mobile OTP app and Scan QR code to register your device for CA Mobile OTP.



[Prerequisites for CA Mobile OTP activation:](#)

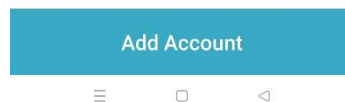
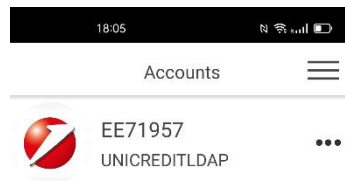
[Desktop OTP instructions](#)

Open the CA Desktop OTP and configure a new account using the following details:

1. Server URL: [https://mfa2-qa.unicredit.eu/AFMUTrader/controller\\_aotp.jsp?profile=uctrader](https://mfa2-qa.unicredit.eu/AFMUTrader/controller_aotp.jsp?profile=uctrader)
2. User Identifier: SIT.ALESSIO20
3. Activation Code: 58221927

CONTINUE

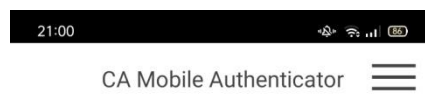
6. Open the CA Mobile Authenticator application, and then click on 'Add Account'



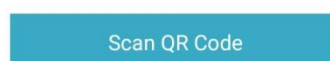
And repeat the enrollment procedure

7. You will have two ways to register your smartphone:

- a. Scan QR Code
- b. Provision Manually



Scan QR code using your device to finish account setup.



[No QR Code?](#)

8. [Scan QR Code]: click on 'Scan QR Code' and scan the code you see on the webpage (see point [5](#))

9. [Provision Manually]: click on 'Provision Manually' and enter the three pieces of information provided on the webpage (see point 5):

- a. Server URL
- b. User Identifier
- c. Activation Code

21:03

← Add Account

Provisioning URL

User Identifier

Activation Code

Submit

10. Create a PIN code when prompted and click 'Done'. This code is needed to sign into the CA Mobile Authenticator application in future. Your PIN must be at least 4 digits.

16:50 89%

Cancel

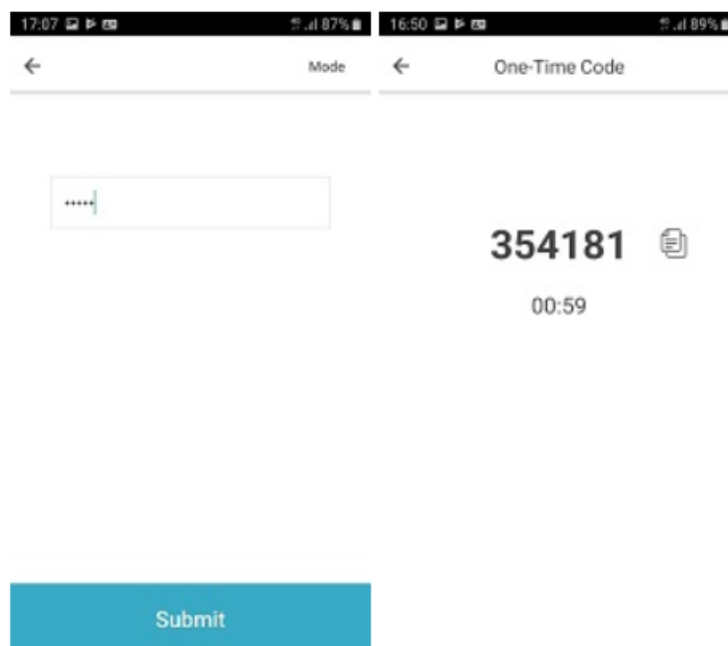
Create PIN to secure the  
One-Time access code

Enter PIN

Confirm PIN

Submit

11. Generate a passcode using the CA Mobile Authenticator application



12. Enter the passcode in the enrolment webpage and click 'Submit'

**Multifactor Authentication**

Use your UniCredit Passcode application on your mobile device or workstation to generate the One Time Password.

One Time Passcode:

**SUBMIT**

[Forgot CA Mobile OTP PIN?](#)

13. The enrolment process is now complete, and you can login to UCTrader

**Multifactor Authentication Enrollment**  
**You have successfully enrolled for Multifactor Authentication!**





**UniCredit Bank GmbH**  
Client Solutions



**Online**  
[unicreditgroup.eu/clientsolutions](https://unicreditgroup.eu/clientsolutions)